

What if I can't find my ID card or don't have it with me?

When you register on OptumRx.com, you'll get 24/7 access to a personalized website that helps you manage your health plan.

You can access an ID card using OptumRx.com or the mobile app.

If you have a member account:

Sign in to OptumRx.com and choose Benefits and Claims - ID Card at the top right of the screen. You can view and print a temporary version of your card.

Need help signing in? Call us for help all day, every day to the number on the back of your member ID card.

On the mobile app:

Select ID card to view or email your ID card from your smartphone.

If you don't have a member account yet:

Register now with your Social Security number and ZIP code. Don't want to use this information? Call us for help at the phone number above.

If you only have a flexible spending account (FSA) or health reimbursement account (HRA):

When you register choose "Yes" for an ID card, but use your Social Security number for your Member ID and the FSA or HRA Group/Policy number from your employer. Call us at the number above if you need help.

You must be age 13 or older to use this website. Tools and information may vary based on your plan benefits.